

Transfer Requirements

Phone: 1.866.252.6871 | Fax: 1.888.272.2236

Website: fello.org/selfdirectedservices/

Open a Customer Service Ticket: felloselfdirected.zendesk.com/

TRANSFER REQUIREMENTS

Thank you for choosing Fello as your FMCS. Outlined below is a quick guide for a smooth employee transfer process.

For the FMCS provider transfer, participants must complete the most current version of the Self-Directed Services Budget Sheet. If the participant's current Budget Sheet uses an outdated version, a new Budget Sheet must be completed. A transfer budget must be in place before an employee clearance can be issued. Refer to the DDA Self-Directed Services Manual for additional information.

<u>All</u> transferring employees must submit the following items to the participant for review and signature. Once reviewed and signed, the participant or designated team member will submit the documents to <u>SDSNewHirePackets@fello.org</u> for compliance review and processing. Transferring employees may not begin working until a clearance form is submitted to the team with an official start date. This means they will not be paid for work conducted prior to receiving clearance. Note: transfer dates may differ from clearance dates.

PARTICIPANT REVIEW / SUBMIT

- Fully completed New Hire Packet
 - Applicant Data & Payroll Form must include the employer's name
 - Ensure that applicant has completed all fields on each form
 - Ensure that both the applicant and participant have signed all forms
- Include a copy of the applicant's CPR and First Aid certifications
 - Both CPR and First Aid must have in-person components to each training
- Include a copy of a voided check or bank letter
 - Must include applicant's name, bank name, account number and routing number for each direct deposit account

TRANSFER PROCESS

- Once the packet is received and an initial review is completed by Fello, a criminal background link will be sent to the applicant from Paycom; the link must be completed and submitted by the applicant within 6 days to avoid expiration
 - Receiving background results is only <u>one</u> component of the transfer process; applicants are <u>not</u> automatically cleared upon receipt of the results
- An initial email will be sent to the participant and their team members to acknowledge receipt of the new hire paperwork and to communicate any outstanding items
- Additional updates will be consistently communicated to the participant and their team throughout the onboarding process by email; submitting all documentation at once will help expedite the transfer process
- Once we receive all documentation, including the background results, a final audit
 will be performed by our Clearance Review team, and then a clearance form will
 be issued to the participant and their team by email; this form will include the
 effective date that the employee may start working
- Access to punch hours in Evvie will be granted once clearance has been issued
 - Applicants are not authorized to work until the clearance letter is issued

RESOURCES

Self-Directed Services Website